

HOS Portal Company Lookup

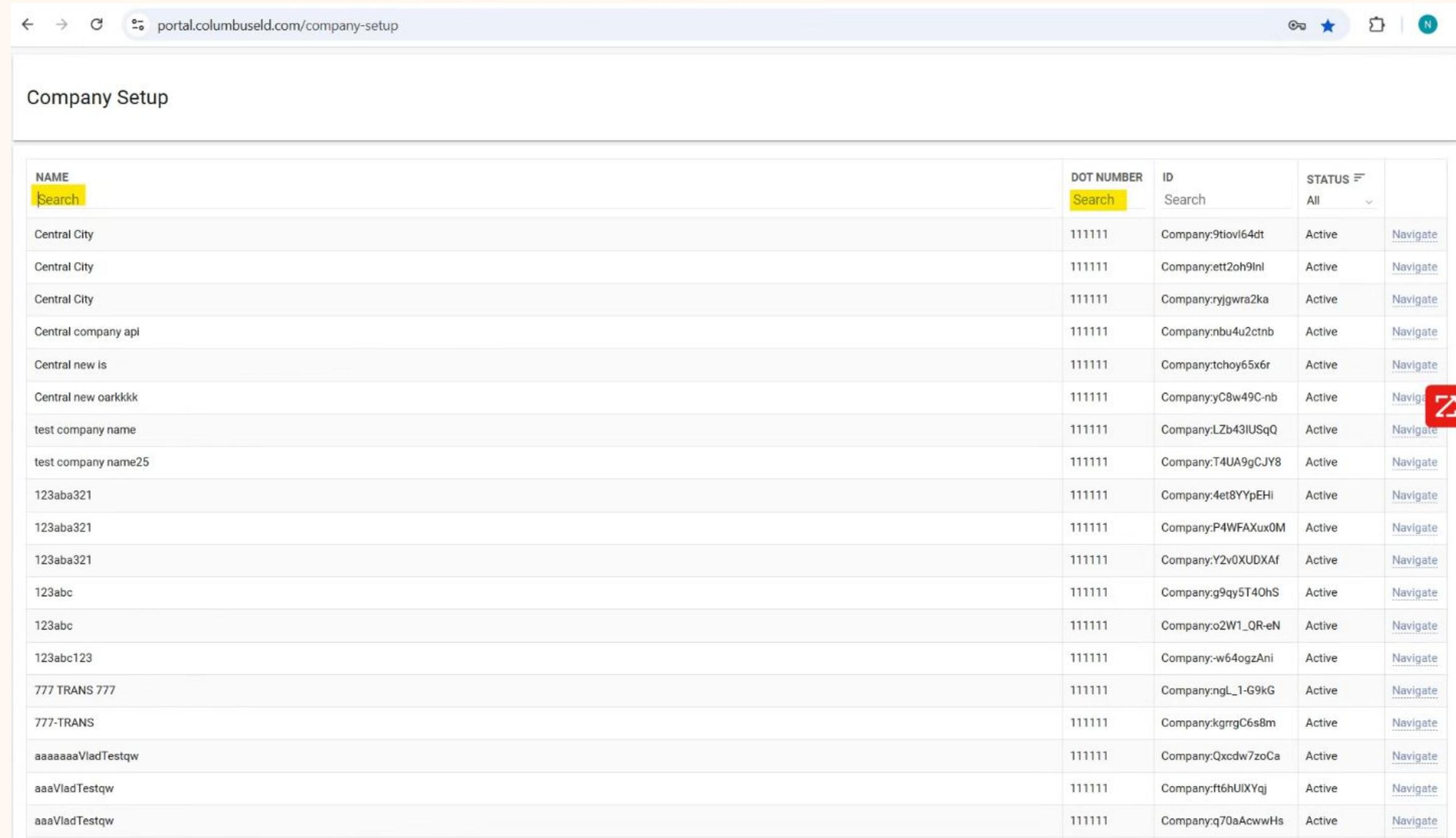
This presentation will guide you through the process of adding and verifying companies in the HOS portal.



Company Search

Step 1

Obtain the Company Name or DOT Number.



NAME	DOT NUMBER	ID	STATUS	
Search	Search	Search	All	
Central City	111111	Company:9tiov164dt	Active	Navigate
Central City	111111	Company:ett2oh9Inl	Active	Navigate
Central City	111111	Company:ryjgwra2ka	Active	Navigate
Central company api	111111	Company:nbu4u2ctnb	Active	Navigate
Central new Is	111111	Company:tchoy65x6r	Active	Navigate
Central new oarkkkk	111111	Company:yC8w49C-nb	Active	Navigate
test company name	111111	Company:LZb43IUSqQ	Active	Navigate
test company name25	111111	Company:T4UA9gCJY8	Active	Navigate
123aba321	111111	Company:4et8YYpEHi	Active	Navigate
123aba321	111111	Company:P4WFAXux0M	Active	Navigate
123aba321	111111	Company:Y2v0XUDXAf	Active	Navigate
123abc	111111	Company:g9qy5T40hS	Active	Navigate
123abc	111111	Company:o2W1_QR-eN	Active	Navigate
123abc123	111111	Company:-w64ogzAni	Active	Navigate
777 TRANS 777	111111	Company:ngL_1-G9kG	Active	Navigate
777-TRANS	111111	Company:kgrrgC6s8m	Active	Navigate
aaaaaaaVladTestqw	111111	Company:Qxcdw7zoCa	Active	Navigate
aaaVladTestqw	111111	Company:ft6hUIXYqj	Active	Navigate
aaaVladTestqw	111111	Company:q70aAcwwHs	Active	Navigate

Step 2

Enter the information into the search bar.



Company Not Found

1

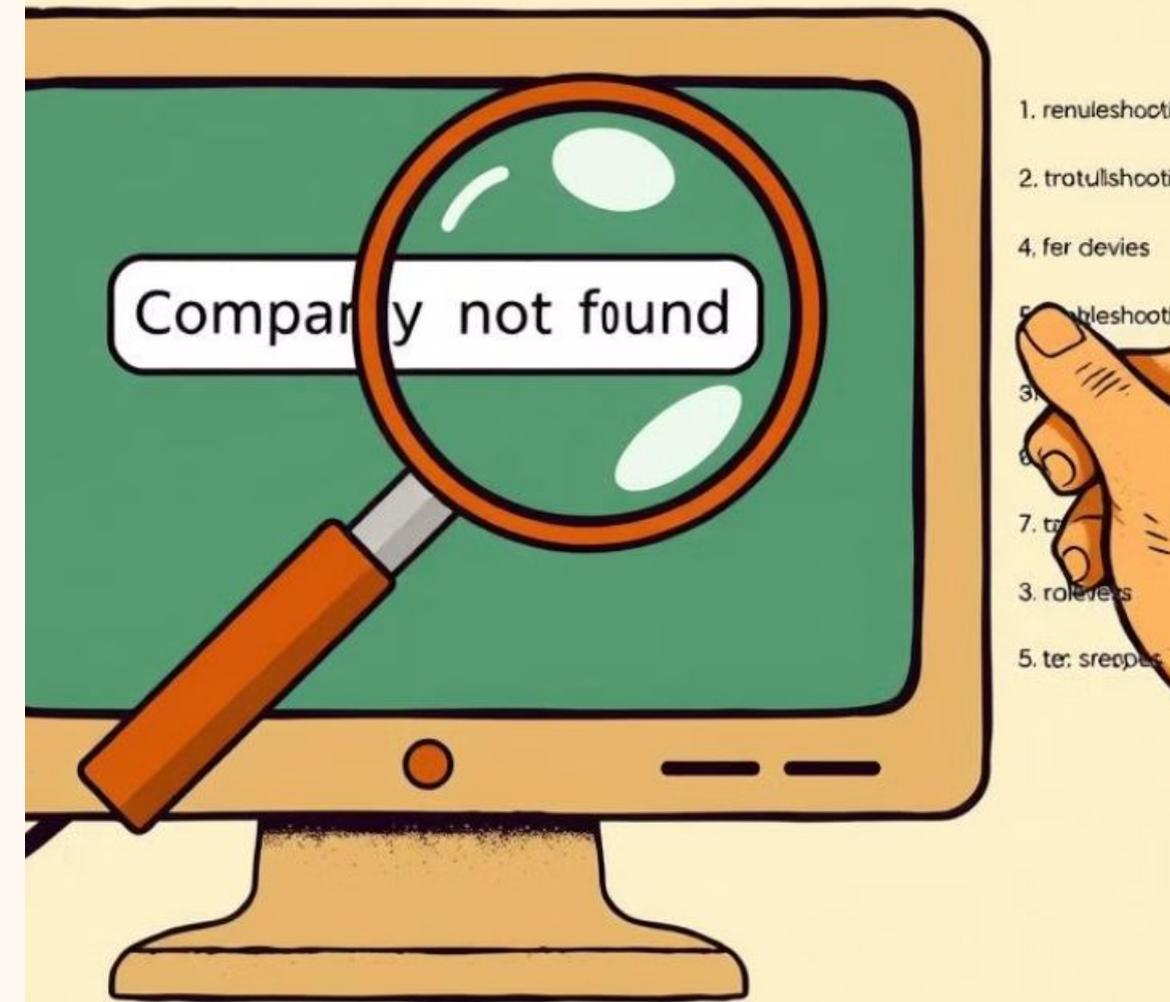
Step 1

Log out and log back in.

2

Step 2

Press CTRL + SHIFT + R.



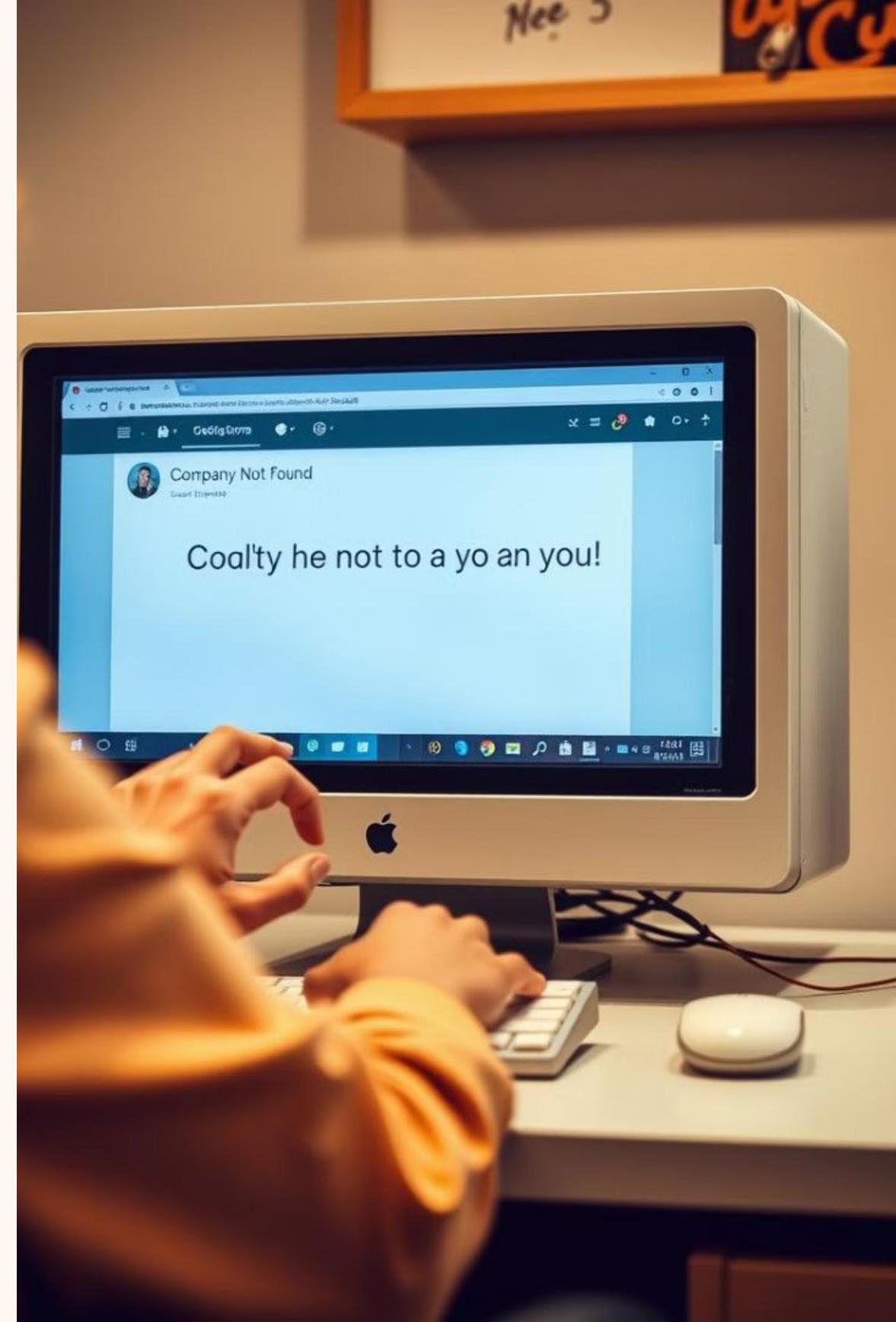
Escalate to HOS

Step 1

Send an email to providers@hos247.com.

Step 2

Include the company name and the user who created it.





HOS Response Time

HOS will respond within 20 minutes during working hours.





HOS Working Hours

Mon-Fri

3:30 pm - 8:00 am

Sat-Sun

5:00 pm - 5:00 am



Inform the Client

Inform the client that the company will be added within 30 minutes during HOS working hours.



- Check list:
- Intersnloge
- Precoises
- Praduction
- Resducise

Key Takeaways

1 Step 1

Verify company information before searching.

2 Step 2

Troubleshoot by logging out and back in.

3 Step 3

Escalate to HOS if necessary.

